

# Putting People First

Tell us what you think of Derbyshire County Council Adult Care services





We are here to listen to you even if it is good or bad



If you are happy and have some good things to tell us

this is called a compliment



If you are not happy with the services

this is called a complaint



You can tell us if you are happy or unhappy with Adult Care by writing in the **workbook** at the end of this leaflet

You can have help to fill your workbook



You can post your workbook to

**Freepost  
Derbyshire County Council**



Your workbook will be delivered to **Derbyshire County Council** and someone will read what you have written



Someone will ring you or write you a letter



If you don't hear back and want to speak to someone you can call us on

**Call 01629 532236**



Or if you don't want to write in your workbook you can ring and tell us your compliment or complaint

**Call 01629 532236**



You can even speak to someone face to face

# Complaints or Compliments Workbook



Fill in the details of your compliment or complaint on the next few pages

You can ask for help if you need



Your name

.....



Your date of birth

.....



Your address

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.....  
.....  
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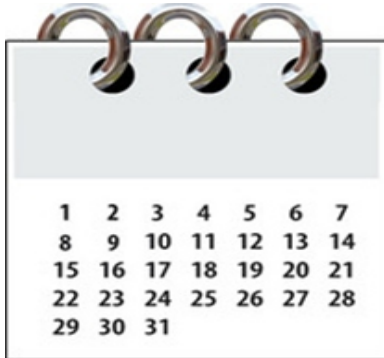
Your phone number

.....



Your Day Centre or where you work

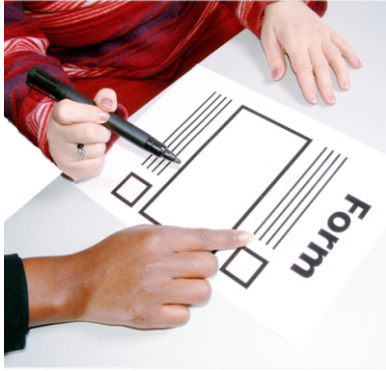
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The date today

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We need to know what happened

Please tell us



Time



The time and date it happened

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Where it happened

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Who was there

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Who you have talked to about it

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Who do you want to talk to about this?

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Tell us what you want us to do

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You can now post your workbook to

**Freepost  
Derbyshire County Council**

