

Welcome to Your Council Your Voice 2022.

The survey is open to all Derbyshire residents and asks for your views on a range of services provided by Derbyshire County Council, how often you use them and how satisfied or dissatisfied you are with them. We will use the results to help us prioritise our services and decide how we will spend our budget for the coming year.

This questionnaire may also be available in other formats. If you require a different format please contact:

email: haveyoursay@derbyshire.gov.uk

Telephone: 01629 533190

You can give us your views by taking our quick survey and you could win £100 of gift vouchers, terms and conditions apply

The closing date for the consultation is Wednesday 12th October 2022

Please click below to begin the survey. In doing so, you agree to participate in the survey and to the use of your survey responses as described in our privacy statement, this can be accessed here. If you do not wish to participate in the survey, please close your browser.

I agree to take part in the survey

Living in Derbyshire

The following questions are designed to help the Council understand resident's feelings about living in Derbyshire.

Q1 Overall, how satisfied or dissatisfied are you with your local area as a place to live?

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Q2 How strongly do you agree or disagree with each of the following statements:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
I am proud of Derbyshire	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Derbyshire is a safe place to live	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
In my local area people from different backgrounds get on well together	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
In my local area people treat each other with respect and consideration	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

By working together people in my local area can influence decisions that affect the area

Helping out and local support

The Council is keen to understand how involved you are with organisations and clubs and also what kind of support you have in your local area.

- Q3 Overall, about how often over the last 12 months have you given unpaid help to any group(s), club(s) or organisation(s)? Please only include work that is unpaid and not **for your family** (*Please select one box only*)
 - At least once a week
 - Less than once a week but at least once a month
 - Less than once a month
 - I give unpaid help as an individual only and not through groups, clubs or organisations
 - I have not given any unpaid help at all over the last 12 months
 - Don't know

Q4 Do you feel you have enough people around you to

	Yes	No
give you advice if you need it	\bigcirc	\bigcirc
borrow things and exchange favours	\bigcirc	\bigcirc
support you to avoid a crisis	\bigcirc	\bigcirc
support you in a crisis	\bigcirc	\bigcirc

Derbyshire County Council

The following questions are designed to help the Council understand resident's views on the services provided by Derbyshire County Council.

Q5 Overall, how satisfied or dissatisfied are you with the way Derbyshire County Council runs things?

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
\bigcirc	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc

Q6 How strongly do you agree or disagree with each of the following statements about Derbyshire County Council:

			Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	
Pro	ovides value for mo	ney	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Sta	ands up for Derbysł	nire	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Tre	eats people fairly		\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Inv	volves people in dec	cision-making	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	eps people informe uncil decisions	d about County	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Pro	ovides good custom	ner care	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
ls	open and transpare	nt	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Ma	akes it easy to acce	ss Council services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	A great deal	you think the Cou A fair amount	ncil acts or Not very m		Not at al		lents? Don't know	/
		you trust the Cour				_		
	A great deal	A fair amount	Not very m	uch	Not at al		Don't know	/

Accessing information

In order to ensure residents receive information they need about County Council services we need to understand how they access information.

Q9 Overall, how well informed do you think Derbyshire County Council keeps residents about the services and benefits it provides?

Very well	Fairly well	Not very well	Not well	Don't know
informed	informed	informed	informed at all	
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

What does Derbyshire County Council do?

The information below explains the services provided by Derbyshire County Council and is designed to help you understand the services referred to in the questionnaire.

Transport services Supporting public transport, financial support for bus services in the result of the servic		
	 Planning and delivering schemes to improve the transport network, including new roads, bus lanes, park and ride and traffic calming schemes Ensuring the efficient management of the transport network 	 that are socially necessary but unprofitable, providing concessionary travel e.g. Community Transport, Gold Card and b_line, transport and travel information Providing bus travel and services for people with special needs
 Disposing of domestic waste 	Partnership working for rail policy including HS2	Providing bus travel to schools
Providing duce amenity sites for the disposal and recycling of other household wates not collected through the normal collection system Providing lighting to streets and public places Countryside services ag, trails and parts Economic Development and Regeneration Inward investment Economic Development and Regeneration Regeneration Regeneration Regeneration Regeneration Countryside services Processing planning applications for Courty Council developments sevel as for mineral working standards matters Trading Standards Council and Advectory Council developments Investigating complaints Council and Recreational Services Trading Standards Council and Recreational Services Council and Recreational Services Council and Recreational Services Council and Recreational Services Ants, music, festival and ance development Libray services including woodland Community Safely Montoring information on crine and disorder Providing ducation and diversionary activities for young deplays Regentation School importement School importe		
Economic Development and Regeneration Invariat investment Economic development Economic development Broadband expansion Processing planning applications for County Council developments as well as for inneral working and waste disposal Ording methods trading standards matters Ordering advice about trading standards matters Inspecting businesses to ensure compliance with the law Proceeding the health and welfare of livestock Cultural and Recreational services Ans, music, festival and dance development Librays services – including mobile ibraries Monation information on crime and disorder Providing education and diversionary activities for young people Providing ducation and diversionary activities for young people Providing education and welfare School improvement Access - including school places and reviewing admission arrangements Services for Children and Families and Vounger Adults Services for Children and families (SEND) Safeguarding and child protection Services for Orbid acta Supported living and personal support Services for Orbid care services Supported living and personal support Services for Orbid care services Supported living and personal support Services for Orbid readults Short tems periolisit dorand	 Providing civic amenity sites for the disposal and recycling of other household waste not collected through the normal collection system Providing lighting to streets and public places 	Footpath maintenancePromoting road safetyEmergency planning
Invastigation setting the setting the setting the setting to the setting		
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Health protection, infection prevention and control	Childrens oral health promotion	National Child Measurement Programme
	Health protection, infection prevention and control	

Q10 How satisfied or dissatisfied are you with the following services that Derbyshire County Council provides?

	Very satisfied	Fairly satisfied	Neither satisfied nor dissat isfied	Fairly dis satisfied	Very diss atisfied	Don't know/Not used
Supporting public & community transport	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Waste & recycling centres	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Countryside services e.g. trails & country parks	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Economic development & regeneration	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Environmental policy including flooding & climate change	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Highway services including planning & maintenance	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Trading Standards	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Adult Community Education	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Children's Centres	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Libraries	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Welfare Rights advice	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Community Safety	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Support for older adults	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Day care/residential care for older adults	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Public Health	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Support for vulnerable children & families	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Fostering & adoption services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Safeguarding & child protection	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Support services for schools including school admissions	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Special educational needs & disabilities(SEND) support services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Museums, heritage & arts services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Grants & aid to voluntary groups	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Budget priorities

We're working hard to balance our books as we continue to face unprecedented pressures on our budget. Greater demands on adult social care and services for vulnerable children, reduced Government grants, inflation and meeting the National Living Wage mean that the money we have must go further.

Before next year's budget is set we want you to tell us which services you'd prioritise when it comes to spending the budget, and which are less of a priority. As well as looking at the budget as a whole, we also want to know how you would prefer the Council to save money or raise additional revenue.

Q11 From the list of services below provided by Derbyshire County Council please select your top three priorities? (Please choose <u>3</u> options from the list below)

Supporting public & community transport	Waste & recycling centres
Countryside services e.g. trails & country parks	Economic development & regeneration
Environmental policy including flooding & climate change	Highway services including planning & maintenance
Trading Standards	Adult Community Education
Children's Centres	Libraries
Welfare Rights advice	Community Safety
Support for older adults	Day care/residential care for older adults
Public Health	Support for vulnerable children & families
Fostering & adoption services	Safeguarding & child protection
Support services for schools including school admissions	Special educational needs & disabilities (SEND) support services
Museums, heritage & arts services	Grants & aid to voluntary groups

Q12 Why have you chosen these services as your <u>top</u> three priorities? (*Please select* <u>all</u> that apply)

Important to you or your family	Priority where you live		
Responsibility of a different organisation	Importance of environment/climate change		
Need to protect and support vulnerable people	Importance of road and public transport issues		
Service used by a large number of people	More important than other services		
Service currently underfunded	Importance of regeneration & economic development		
Need to invest in Derbyshire	All are important		
Difficult to choose	Don't know		
Other (<i>Please select and provide details below</i>)			
If 'Other', please provide details below: (Maximum 100 characters)			

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Q13	From the list of services below	provided by Derbyshire County Council please select
	your <u>bottom three priorities</u> ?	(Please choose <u>3</u> options from the list below)

	Supporting public & community transport	Waste & recycling centres
	Countryside services e.g. trails & country parks	Economic development & regeneration
	Environmental policy including flooding & climate change	Highway services including planning & maintenance
	Trading Standards	Adult Community Education
	Children's Centres	Libraries
	Welfare Rights advice	Community Safety
	Support for older adults	Day care/residential care for older adults
	Public Health	Support for vulnerable children & families
	Fostering & adoption services	Safeguarding & child protection
	Support services for schools including school admissions	Special educational needs & disabilities (SEND) support services
	Museums, heritage & arts services	Grants & aid to voluntary groups
Q14	Why have you chosen these services as your <u>all</u> that apply)	bottom three priorities? (Please select
	Service is or should be the responsibility of a different organisation	Not relevant or important to you or your family
	Not a priority where you live	Waste of money/too much spent on service
	Other services are more important	Service only used by a small number of people
	All are important	Difficult to choose
	Don't know	Other (<i>Please select and provide details below</i>)
	If ' Other ', please provide details below: (Maximum 1)	00 characters)

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There are a range of options that the Council could consider in order to save money or raise additional revenue, the following question asks you to rank these in order of preference, with 1 being the option that you think is the main option you think the Council should consider and 9 the option you think is least important.

Q15 Please rank the following options that the Council could use to save money or raise additional revenue in order of importance. (*Please rank one option as 1, one option as 2, one as 3 etc....*)

	1 (Most importa nt)	2	3	4	5	6	7	8	9 (Least i mporta nt)
Reduce or stop delivery of less important services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Maintain services but do less frequently or reduce level of service	0	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
Use Council assets to win business from the private sector	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
Increase charges for services supplied to the public	d ()	\bigcirc							
Increase Council Tax	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Work with other councils to deliver 'shared services'	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Put more services on-line	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Use other ways of delivering services such as local trusts or other 'not for profit' partnerships	0	0	\bigcirc	\bigcirc	0	0	\bigcirc	0	\bigcirc
Reduce the number of properties the Council owns	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Q16 If you have any other suggestions for how you think the Council could save money or raise additional revenue please provide details below: (Maximum 100 characters)



About you

The following questions are about you and will help us understand the views of different demographic groups and of people living in different areas of Derbyshire.

Q17	Which of the following describes how you think of yourself?								
	O Male	Female	In any other way						
Q18	What was your age at your las	t birthday?							
Q19	What is your home postcode?								
Q20	A disabled person is someone who has a physical or mental impairment which has a substantial and long term adverse effect on their ability to carry out normal day-to-day activities. Do you consider yourself disabled?								
	◯ Yes		◯ No						
	If you do consider yourself dis select <u>all</u> that apply)	abled, what t	ype of disability do you have? (Please						
	Disability affecting mobility		Disability affecting hearing						
	Disability affecting vision		A learning disability						
	Other								
	If 'Other', please specify:								
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Q21	What is your ethnic group?								
	O White English, Welsh, Scottish Irish or British	, Northern	Other White background						
	O Mixed or Multiple ethnic		O Asian or Asian British						
	O Black, Black British Caribbean	or African	◯ Chinese						
	O Other								
	If 'Other', please specify:								

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Further consultation & prize draw

We are offering all respondents the chance to take part in a prize draw to thank you for taking part in the consultation. In addition we are also keen to recruit people to take part in further consultation including a series of small focus groups to discuss in more detail the reasons for people's responses to questions in this questionnaire.

Would you	like to	take	part in	a	prize	draw	to	win	£100	of	gift
vouchers?											_

\bigcirc	Yes
	100

) No

)Yes 🔵 No

How would you like to be involved in consultation with the County Council? (<i>Please select</i> <u>all</u> that apply)							
Receiving online questionnaires by e-mail	Face to face interviews						
Occasional questions by telephone	Being part of a Reading Panel to help the						
Informal face to face meetings with small groups of residents	County Council develop documents for the public						
Informal online meetings with small groups of residents							
What topics are you interested in being consulted on? (Please select all that apply)							
About my area & community	Environmental issues						
Crime & community safety (including road safety)	Economy and jobs						
.,	Highways & transport						
Services for children, families & younger adults	Housing						
Services for adults	Arts, culture & leisure						
Health	Budget setting & service priorities						
Education services	All topics						
	Other						
If 'Other ', please specify:							

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Please provide your name, email address and phone number below if you want to take part in the prize draw or are interested in taking part in further consultation with the County Council.

Name:	
Email address (if available):	
Phone number: (OPTIONAL)	

Thank you for completing this questionnaire